



NO-SHOW POLICY

Thank you for choosing South Texas Dermatology. Our goal is to provide quality care in a timely manner for all patients.

When an appointment is missed without proper notice, it prevents us from offering that time to another patient in need. We understand that emergencies and unexpected conflicts can occur. Therefore, we offer one courtesy grace no-show for a patient's first missed office visit. Additional missed appointments will result in fees and could ultimately lead to dismissal from the practice.

What is considered a no-show?

- Failing to cancel or reschedule by 2:00 pm the business day prior to the appointment.
- Arriving more than 15 minutes late for your scheduled appointment.
- Cancellation requests received while the office is closed will be considered received on the next business day and may still be subject to the no-show policy.

No-show fees

- Office visit appointments: \$25
- Cosmetic appointments: \$50
- Surgical appointments: \$100

Please note:

- The first missed surgery appointment will incur the \$100 no-show fee.
- No-show fees are the patient's responsibility and are not covered by insurance.
- All outstanding fees must be paid at your next appointment.

If you have questions regarding this policy, please contact our office at (361) 882-5560.

Name: _____

Date: _____

Signature: _____